

Hurricane Ian has severely impacted our community. Our hearts go out to everyone that has suffered from this loss. Many resources are becoming available to assist in rebuilding our community. Below is a list of current resources that you may find useful. As neighbors continue to help neighbors, please pass on this information to those that are still without internet.

## ***Individuals/Families***

### **LOCAL EMERGENCY FOOD AND WATER DISTRIBUTION LOCATIONS**

The following Points of Distribution have been open and distributing food, water, and ice to impacted residents. (subject to change)

- Veterans Community Park from 8 a.m. to 6 p.m. Address 1895 Veterans Park Dr
- Sugden Park from 8 a.m. to 6 p.m. - 4284 Avalon Dr
- Everglades City from 8 a.m. to 6 p.m. - 603 Collier Ave
- Immokalee Farmers Market from 8 a.m. to 6 p.m. - 424 New Market Rd E

### **HARRY CHAPIN FOOD BANK OF SOUTHWEST FLORIDA**

For the most recent information of distribution locations please visit <https://harrychapinfoodbank.org/> and review Hurricane Ian recovery updates.

### **COLLIER COUNTY SCHOOLS**

Free breakfast and lunch will be available to ALL students attending Collier County Public Schools through October 31, 2022. Existing lunch account balances will not be charged during this period unless your child purchases a-la-carte (snack) items.

Where to get supplies and where to donate. Collier County Public Schools are stepping up to help during these uncertain times. Below is a list of schools that are collecting supplies and schools who are offering help. Check to see what your school is doing! If your school is collecting supplies, make sure you take your donations to that school.

<https://championsforlearning.org/news/collier-county-schools-where-to-get-supplies-and-where-to-donate/>

### **COLLIER COUNTY RESOURCE LISTING**

For an additional listing of resources and information please visit [www.colliercountyfl.gov](http://www.colliercountyfl.gov)

### **FEMA**

Floridians who have been impacted by Hurricane Ian may be eligible for FEMA grants for temporary lodging or rental assistance if home is deemed uninhabitable by the storm. May also be eligible for basic home repairs, personal property losses and other eligible expenses. Applications for disaster assistance can be completed by calling 800-621-3362 between 7:00 AM to 11:00 PM EST or visiting [www.disasterassistance.gov](http://www.disasterassistance.gov) or through the FEMA mobile app. Applicants must apply for assistance within 60 days of the disaster declaration. When you apply for assistance, have the following information ready:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

**Important to note:** *FEMA is a stop gap for folks who are left without any coverage.* What does this mean? When you register with FEMA, and apply for assistance, you will have to declare your insurance coverage (if any) and you will be screened to determine if you qualify for a low-interest Federal loan through the Small Business Association (SBA) or a grant from FEMA. Representatives of FEMA have started to go door-to-door in the hardest hit areas, and it is very important to look for the FEMA identifying badge and the FEMA logo on their clothing.

**How to Appeal FEMA's Decision** If you receive a letter from FEMA saying you are ineligible for assistance, you can appeal the decision and provide more information. For information of how to file an appeal within 60 days of denial visit: <https://www.fema.gov/fact-sheet/how-appeal-femas-decision>

### **SALVATION ARMY**

If you were affected by Hurricane Ian, the Salvation Army is offering a limit of one gift card per household; while funds are available to assist with recovery. Visit [www.ianhelp.org](http://www.ianhelp.org) Applicants must have been impacted by Hurricane Ian and be residents of Collier County. This is a limited program and is only available while funds remain. The Salvation Army can make no guarantees that all applicants will receive a gift card.

### **REDCROSS**

How to get help? If you need a safe place to stay or a hot meal, find open shelters on [redcross.org](http://redcross.org), the free Red Cross Emergency app or by calling 1-800-RED CROSS (800-733-2767) and selecting the disaster option. Anyone who has been affected by the storm is welcome to stop by a shelter to get information, a hot meal, charge their phone, pick up relief supplies and get other essential support. The Red Cross helps anyone in need after a disaster, and everyone is welcome in our shelters. All disaster assistance is free, and we don't require people to show any kind of identification to enter a shelter — just their name and where they were living before the disaster.

### **SBA**

The Small Business Administration (SBA) offers disaster assistance in the form of low interest loans to homeowners and renters located in regions affected by declared disasters. Application available at [www.sba.gov/disaster](http://www.sba.gov/disaster).

**Home Disaster Loans** – Loans to homeowners or renters to repair or replace disaster-damaged real estate and personal property, including automobiles.

Applicants are encouraged to apply online for a disaster loan, if you have additional question or need assistance with your application please call SBA's Customer Service Center at 1-800-659-2955 or send email to:

[disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Website: [www.sba.gov/funding-programs/disaster-assistance](http://www.sba.gov/funding-programs/disaster-assistance)

### **RENTAL HOUSING OPTIONS**

HurricaneHomes.org is a team effort to help those affected by natural disasters. The site was created by real estate industry veterans to help those in their time of need find housing options in one centralized location. The site works together with local Realtor® Associations and MLSs to identify housing inventory that is immediately available to those displaced from their homes. All revenue from the site is donated to 501c3 organizations that get every dollar into the hands of those in need. For example the [Florida Disaster Fund](#) and the [Florida Realtor® Relief Fund](#). For more information, please visit the following website for more information [www.hurricanehomes.org](http://www.hurricanehomes.org)

Another resource to look for housing is: [www.naplesarea.org](http://www.naplesarea.org)

### **SPECIAL NEEDS REGISTRY**

The Florida Department of Health, in coordination with its county health departments and each local emergency management agency in the state, developed a registry for persons with special needs to register with their local emergency management agency to receive assistance during a disaster. The statewide registry provides first responders with valuable information to prepare for disasters or other emergencies. <https://www.floridadisaster.org/snr/>

### **CRISIS CLEANUP HOTLINE**

A Home Cleanup Hotline was opened to support survivors of Hurricane Ian. With the collaboration of over 1,800 volunteer organizations, the Crisis Cleanup Hotline helps homes and businesses get on the path to recovery. Households in need of damage assistance can call: 1-800-451-1954, the hotline will remain open through Friday, October 28, 2022. <https://www.floridadisaster.org/info/> Crisis Cleanup may be able to help with: Fallen trees, Drywall, flooring, and appliance removal to curb, Tarping Roofs, Debris removal to curb.

### **DISASTER DISTRESS HELPLINE**

SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. From the United States and its territories, call or text 1-800-985-5990 to connect with a trained crisis counselor, 24/7. Spanish Speakers can call the hotline and press "2" for 24/7 bilingual support.

### **DISASTER LEGAL SERVICES**

Disaster Legal Services (DLS) provides free legal help to low-income disaster survivors. If you're not able to get adequate legal services for your disaster-related needs, DLS may be able to help. DLS may only provide advice and assist with cases that will not generate a fee. For cases that may generate a fee, the ABA may refer you to a local lawyer referral service. DLS may help with –Insurance claims for medical bills, loss of property, and loss of life. New wills, powers of attorney, and other legal papers lost during the disaster. Home repair contracts and contractors, Problems with landlords, Proof of home ownership, FEMA appeals. DLS attorneys are not FEMA employees. The services they provide are confidential. You can call 1-866-550-2929 or visit <https://www.disasterassistance.gov/get-assistance/forms-of-assistance/4464> for more information.

### **CRISIS CLEANUP**

Crisis Cleanup opened a Home Cleanup Hotline for Hurricane Ian. They anticipate that most volunteer groups will work through Friday, October 28, 2022. Survivors needing assistance can call 800-451-1954.

### **DISASTER UNEMPLOYMENT ASSISTANCE**

Disaster Unemployment Assistance (DUA) is available to Florida businesses and residents in FEMA disaster-declared counties whose employment or self-employment was lost or interrupted as a direct result of Hurricane Ian. To file a claim, you can go [here](#), visit a local CareerSource Career Center, or call 1-800-385-3920. For DUA claims information, call 1-833-FL-APPLY (1-833-352-7759) to speak with a representative. DUA is available for weeks of unemployment beginning September 25 until April 1, 2023, as long as the individual's unemployment continues to be a direct result of the disaster. The deadline to submit a claim for DUA benefits is December 30.

### **FLORIDA INSURANCE PROGRAM WAIVER**

This program provides NFIP Standard Flood Insurance Policy Holders \$5,000 for combined building and contents losses, or up to \$20,000 for policy holders who can provide FEMA with photographic evidence of claims and demonstrate proof incurred out-of-pocket expenses related to repair or replacement of property insured under a Standard Flood Insurance Policy. For more information, please visit [www.fema.gov/flood-insurance](http://www.fema.gov/flood-insurance).